

Acid Media Privacy Policy

Effective Date: September 22, 2025

Acid Media Ltd Liability Co. (“Company,” “we,” “us,” or “our”) respects your privacy and is committed to protecting your personal information. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you use our website and services (the “Service”).

By accessing or using our website, you agree to the terms of this Privacy Policy.

1. Information We Collect

- **Automatically Collected Information:**
 - IP address, browser type, operating system, device information, and pages you visit.
 - Cookies and tracking technologies to improve your experience and deliver ads.
 - **Information from Purchases (via Shopify):**
 - If you purchase products through our Shopify store, Shopify collects your personal and payment information. We do not directly collect or store this data. Please review Shopify’s Privacy Policy for details.
 - **Communications:**
 - Information you provide when contacting us (such as email address, name, and inquiry details).
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2. How We Use Your Information

We may use your information to:

- Provide and improve our video streaming services.

- Personalize your experience.
 - Deliver advertising and measure its effectiveness.
 - Communicate with you about updates, support, or inquiries.
 - Comply with legal obligations.
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3. Cookies & Tracking Technologies

We use cookies and similar technologies to operate our website and enhance your experience. These include:

- **Essential Cookies** – Required for the website to function properly (e.g., security, video playback).
- **Performance & Analytics Cookies** – Help us understand how visitors use the website and improve performance.
- **Advertising Cookies** – Used to deliver relevant ads and measure ad effectiveness.
- **Preference Cookies** – Remember your settings and choices for a better experience.

You can control or delete cookies through your browser settings. Some cookies are essential and disabling them may affect how the website works. By continuing to use our website, you consent to our use of cookies as described in this Policy.

4. Sharing of Information

We may share your information with:

- **Service Providers:** Third parties that help us operate the Service (e.g., analytics, advertising networks).
- **Shopify:** For purchases, payment processing, and order fulfillment.
- **Legal Obligations:** If required by law, regulation, or government request.

- **Business Transfers:** In connection with a merger, acquisition, or sale of assets.

We do not sell your personal information.

5. Advertising & Third-Party Services

Our website may display ads or include links to third-party websites. These third parties may use cookies or tracking technologies. We are not responsible for the privacy practices of third parties. Please review their policies for more information.

6. International Users

Our Service is accessible worldwide. If you access the Service from outside the United States, your information may be processed and stored in a country that may not have the same data protection laws as your jurisdiction. By using the Service, you consent to this transfer.

7. Data Security

We use reasonable measures to protect your information from unauthorized access, disclosure, or destruction. However, no method of transmission or storage is 100% secure, and we cannot guarantee absolute security.

8. Your Rights

Depending on your location, you may have certain rights under applicable laws (e.g., GDPR in the EU, CCPA in California):

- Access, update, or delete your personal information.
- Opt out of targeted advertising or data sharing.
- Withdraw consent where we rely on consent.

To exercise these rights, contact us at **admin@acid.media**.

9. Children's Privacy

Our Service is not directed to children under 18 (or the age required by local law). We do not knowingly collect personal information from children. If you believe a child has provided us information, please contact us and we will delete it.

10. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Updates will be posted on this page with a new "Effective Date." Continued use of the Service means you accept the updated policy.

11. Contact Us

If you have questions about this Privacy Policy, you can contact us:

By email: admin@acid.media